

You know yourself and your loved one Best.

If you have concerns or notice changes in you or your loved one's condition-

We want to hear about it.

If in Doubt- REACH OUT

1. **Talk** to your nurse or doctor. They will speak with you regularly, but you can **Reach out at any time.**

2. Still concerned? **Ask** the Nurse in Charge for a **Clinical Review**

3. **If you are still worried CALL: 5234 9205**

Provide your details and ask for an escalated review by Senior clinical management

Your input ensures we provide the best possible care.

The Reach Out Program is Provided by Fortius Hospitals to facilitate clear options to escalate concerns regarding a patients condition. For Service issues or to provide other Feedback while in our facility please speak to our nursing or administration staff. Alternatively Please feel free to provide feedback via our website or the QR codes displayed in various locations around the hospital.

**Together
we are
Stronger**

